SIX MONTH UPDATE
P² COLLABORATIVE MEETING

December 2, 2015

PPS OVERVIEW & UPDATE

- Millennium Collaborative Care covers the eight counties of Western New York
- Total population of Western New York is over 1.5 million
- Estimated over 252,000 attributed lives
- Partners include:
  - Over 400 providers
  - Over 140 community-based organizations (CBOs)
  - 14 hospitals
  - Three distinct geographic areas
PPS OVERVIEW & UPDATE

<table>
<thead>
<tr>
<th>County</th>
<th>Total Medicaid Lives</th>
<th>Overall Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allegheny</td>
<td>13,982</td>
<td>49,000</td>
</tr>
<tr>
<td>Cattaraugus</td>
<td>24,443</td>
<td>80,000</td>
</tr>
<tr>
<td>Chautauqua</td>
<td>45,620</td>
<td>135,000</td>
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<tr>
<td>Erie</td>
<td>262,370</td>
<td>919,000</td>
</tr>
<tr>
<td>Genesee</td>
<td>13,835</td>
<td>60,503</td>
</tr>
<tr>
<td>Niagara</td>
<td>60,503</td>
<td>216,000</td>
</tr>
<tr>
<td>Orleans</td>
<td>13,232</td>
<td>49,000</td>
</tr>
<tr>
<td>Wyoming</td>
<td>42,400</td>
<td>97,400</td>
</tr>
</tbody>
</table>

GOVERNANCE

- Lead Entity (ECMC)
- Hospital
- Pediatrics/Perinatal
- Physician (Chair from Physician Steering Committee)
- Behavioral Health/Substance Abuse
- Post-Acute Care
- Project Advisory Committee
- Developmentally and Intellectually Disabled
- Labor Union (2 – SEIU & NYSNA)
- Community Organization (elected by CBO Task Force)
- SNAPCAP PPS (Safety Net)
- McGuire Group PPS
- NFMMC PPS
- Niagara Orleans Healthcare Organization
- Southern Tier Council
- Medicaid Beneficiary
WORKFORCE

• Contracted with R-AHEC (Rural Area Health Education Center) to assess partners in our provider network to determine educational needs
  • Evaluate gap analysis
  • Advise to the appropriate trainings needed
  • Develop a monitoring program to track those impacted and trained
  • Measure effectiveness of the training
• Key stakeholders from the community are participating in the support of educational training and design of the Millennium workforce workgroup (joint project with CPWNY PPS)

WORKFORCE
ANTICIPATED “EMERGING TITLES”

• Community Health Workers
• Care Navigators/Peer Navigators
• Care Coordinators
• Health Information Technology Analysts

• Practice Care Coordinators (PCMH)
• Practice Transformation Coordinators
• Physician Assistants
• Social Workers
WORKFORCE

- Designing training based on specific project elements
- Identifying local and regional training providers
- Identifying training sites in all 8 counties
- Workforce workgroup will monitor the training strategy to meet project performance outcomes

PRIMARY CARE
PCMH CURRENT STATE

- Represents approximately 240 practices
- 578 primary care providers in network (113 safety net)
- 238 currently are not PCMH
- 11 are already PCMH 2014 Level 3
PRIMARY CARE
PCMH

Plans for reaching milestones include:
• Regional seminars and webinars
• PCMH kickoff event scheduled for January 2016
• Coordination with Medicaid Managed Care Organizations
• Practice-specific education opportunities

Implementation Status:
• Identify PCP PCMH status and develop blue print for implementation and reporting
• Hiring Practice Care Coordinators/Practice Transformation Specialist within 3 regions to work with Safety Net practices
• RFP released to obtain contracts with PCMH vendors to support practices

COUNTY COLLABORATION

Local government units engaged:
• LGU’s imbedded in PPS governance process
• LGU’s imbedded as Project Champions
• Representatives on geographic councils
• NYS Assembly representative support
• County commissioners of health, mental health, and social services (8 counties)
COUNTY COLLABORATION

Additional stakeholders/partners at the table now include:

• Buffalo & Erie County Library with an 8 county WNY reach to other affiliate libraries
• Leveraging United Way of Buffalo & Erie County’s reach to other affiliates in Western New York
• Goodwill Industries of Western New York, Inc.
• Community Action Organization
• Initiating a relationship with the expansive Buffalo Block Club Coalition
• Millennium is involved in the leadership council for mental health chaired by Erie County Commissioner of Mental Health

CBO/CULTURAL COMPETENCY

• Engaged over 140 CBOs through attestations
• Established CBO Task Force as advisory body to Board of Managers
• Contracted with several CBOs through Request for Proposal process:
  • Patient Activation Measure (14)
  • Cultural Competency/Health Literacy services
  • Maternal & Child Health
CBO/CULTURAL COMPETENCY

Addressing social determinants of health

- **Community health workers** and care coordinators are being deployed through several projects including:
  - Patient Activation Measures (2di)
  - ED Care Triage (2aiii)
  - Maternal and Child Health (3fi)
- Additional solutions may include utilizing current resources that need capacity like the 211 system
- Voice of the Consumer subcommittee established as part of Governance process (21 members representing all regions of WNY)
- Partnering with Community Health Worker Network of Buffalo to provide CHW training to CBO’s and Millennium Project Managers

FUNDS FLOW

Projected Expenses through 12/31/15

Funds spent outside the organization: $1,683,217

Anticipated spend by 12/31: $3,432,392.27
## FUNDS FLOW

| Community Action Organization | P2 Collaborative of WNY | NAACP Buffalo Branch |
| Community Health Care | Rural AHEC | Neighbor to Neighbor News, Inc. |
| Community Health Center of Buffalo | The National Witness Project, Inc. | Pathway Health |
| Community Health Workers Network of Buffalo, Inc. | Niagara Falls Memorial Medical Center | VOICE Buffalo |
| Crisis Services, Inc. | Niagara Health Home | Warsaw Country Courier |
| Healthy Community Alliance | Hispanic Heritage Council of WNY | WNY Chemical Dependency Consortium |
| Lake Plains Community Care Network, Inc. | La Ultima Hora | WUFO 1080AM |

## MOVING FORWARD

### Medical Partners:
- Master Participation Agreement (MPA)
  - Contractual engagement terms and conditions
  - Vehicle for flowing funds
  - Millennium commitments
  - Partner responsibilities
  - Reporting requirements

### Social Partners:
- Request for Proposals & Contracts
  - Competitive bidding
  - NYS mandated process
  - Specific project scope of work
HEALTHCARE VS. SOCIAL DETERMINANTS

MOVING FORWARD

Health Homes
Value Based Payments
IT Infrastructure
CHALLENGES

• Overall funding award was insufficient
• Government rules and regulations including procurement process
  • Millennium is a public
  • State mandates
  • CMS rules
• Legal and IT limitations to sharing PHI among partners
• The clock is ticking:
  • Less than 4 ½ years to finish building Millennium and complete all projects
  • Overwhelming partners with the implementation of the 11 projects
• Connecting the dots

Change the System

Change Practitioner Behavior

Change Patient Behavior
BEST PRACTICES

• Pilot projects targeted at hot spots for each of the 11 projects
• Increasing engagement with CBO, academia, government and other partners
  • UB School of Medicine
  • UB School of Public Health and Health Professions
• Significant consumer engagement and education in collaboration with our medical partners:
  • Biweekly newsletter and website resources
  • Collaborative health and wellness promotional events
  • Multimedia engagement

BEST PRACTICES

• Collaboration with other PPS’s
  • CPWNY PPS
  • Finger Lakes PPS
• Increased focus on clinical integration and infrastructure building
• Leveraging other programs that service the consumer
  • Health Homes
  • Managed Long Term Care Programs (MLTCP)
  • Transportation
  • Housing
CONTACT INFORMATION

AL HAMMONDS, EXECUTIVE DIRECTOR  AHAMMONDS@MILLENNIUMCC.ORG
ANTHONY BILLITTIER, CHIEF MEDICAL OFFICER  ABILLITTIER@MILLENNIUMCC.ORG

www.millenniumcc.org