



## **SIX MONTH UPDATE P<sup>2</sup> COLLABORATIVE MEETING**

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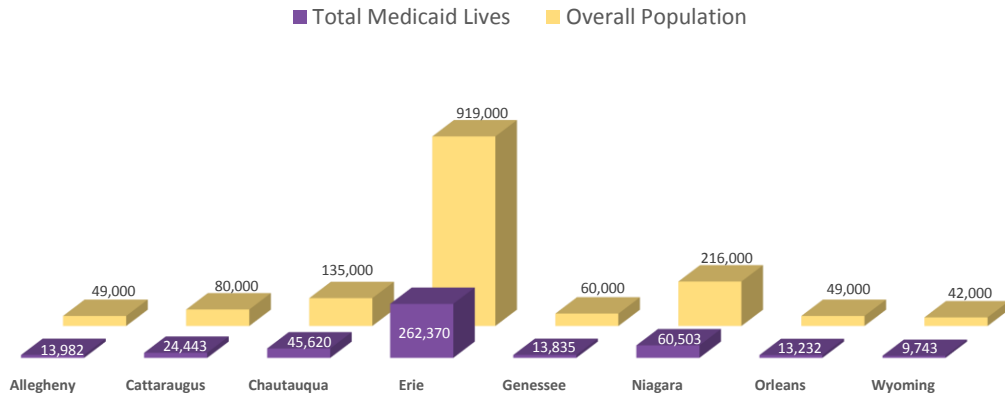
December 2, 2015

### **PPS OVERVIEW & UPDATE**

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- Millennium Collaborative Care covers the eight counties of Western New York
- Total population of Western New York is over 1.5 million
- Estimated over 252,000 attributed lives
- Partners include:
  - Over 400 providers
  - Over 140 community-based organizations (CBOs)
  - 14 hospitals
  - Three distinct geographic areas

## PPS OVERVIEW & UPDATE



## GOVERNANCE

- Lead Entity (ECMC)
- Hospital
- Pediatrics/Perinatal
- Physician (Chair from Physician Steering Committee)
- Behavioral Health/Substance Abuse
- Post-Acute Care
- Project Advisory Committee
- Developmentally and Intellectually Disabled
- Labor Union (2 – SEIU & NYSNA)
- Community Organization (elected by CBO Task Force)
- SNAPCAP PPS (Safety Net)
- McGuire Group PPS
- NFMCC PPS
- Niagara Orleans Healthcare Organization
- Southern Tier Council
- Medicaid Beneficiary

## WORKFORCE

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- Contracted with R-AHEC (Rural Area Health Education Center) to assess partners in our provider network to determine educational needs
  - Evaluate gap analysis
  - Advise to the appropriate trainings needed
  - Develop a monitoring program to track those impacted and trained
  - Measure effectiveness of the training
- Key stakeholders from the community are participating in the support of educational training and design of the Millennium workforce workgroup (joint project with CPWNY PPS)

## WORKFORCE ANTICIPATED “EMERGING TITLES”

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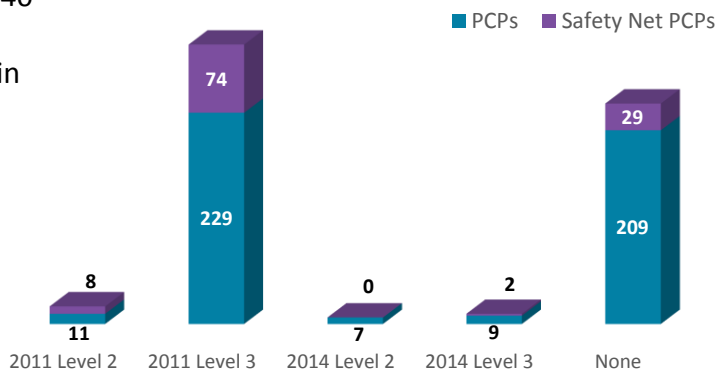
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| • Community Health Workers               | • Practice Care Coordinators (PCMH)    |
| • Care Navigators/Peer Navigators        | • Practice Transformation Coordinators |
| • Care Coordinators                      | • Physician Assistants                 |
| • Health Information Technology Analysts | • Social Workers                       |

## WORKFORCE

- Designing training based on specific project elements
- Identifying local and regional training providers
- Identifying training sites in all 8 counties
- Workforce workgroup will monitor the training strategy to meet project performance outcomes

## PRIMARY CARE PCMH CURRENT STATE

- Represents approximately 240 practices
- 578 primary care providers in network (113 safety net)
- 238 currently are not PCMH
- 11 are already PCMH 2014 Level 3



## PRIMARY CARE PCMH

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### Plans for reaching milestones include:

- Regional seminars and webinars
- PCMH kickoff event scheduled for January 2016
- Coordination with Medicaid Managed Care Organizations
- Practice-specific education opportunities

### Implementation Status:

- Identify PCP PCMH status and develop blue print for implementation and reporting
- Hiring Practice Care Coordinators/Practice Transformation Specialist within 3 regions to work with Safety Net practices
- RFP released to obtain contracts with PCMH vendors to support practices

## COUNTY COLLABORATION

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### Local government units engaged:

- LGU's imbedded in PPS governance process
- LGU's imbedded as Project Champions
- Representatives on geographic councils
- NYS Assembly representative support
- County commissioners of health, mental health, and social services (8 counties)

## COUNTY COLLABORATION

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### Additional stakeholders/partners at the table now include:

- Buffalo & Erie County Library with an 8 county WNY reach to other affiliate libraries
- Leveraging United Way of Buffalo & Erie County's reach to other affiliates in Western New York
- Goodwill Industries of Western New York, Inc.
- Community Action Organization
- Initiating a relationship with the expansive Buffalo Block Club Coalition
- Millennium is involved in the leadership council for mental health chaired by Erie County Commissioner of Mental Health

## CBO/CULTURAL COMPETENCY

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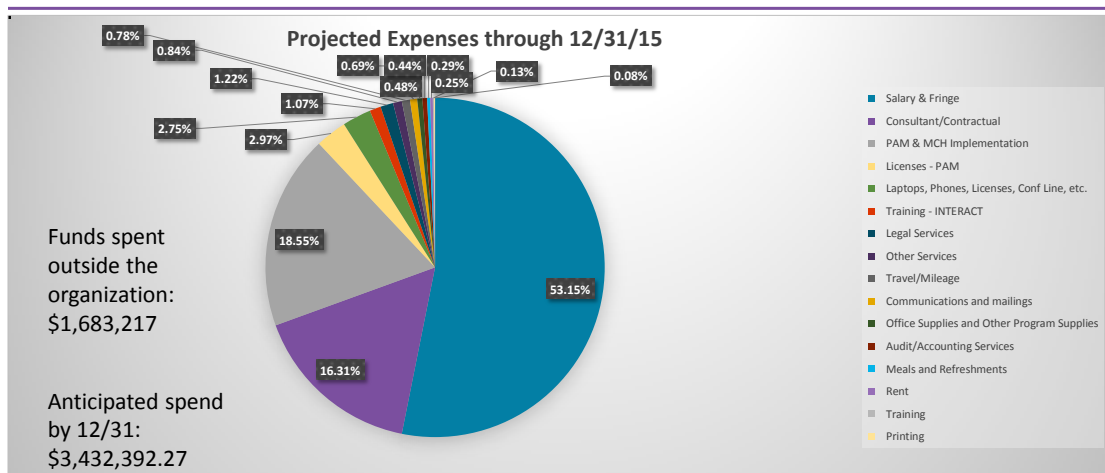
- Engaged over 140 CBOs through attestations
- Established CBO Task Force as advisory body to Board of Managers
- Contracted with several CBOs through Request for Proposal process:
  - Patient Activation Measure (14)
  - Cultural Competency/Health Literacy services
  - Maternal & Child Health

# CBO/CULTURAL COMPETENCY

## Addressing social determinants of health

- **Community health workers** and care coordinators are being deployed through several projects including:
  - Patient Activation Measures (2di)
  - ED Care Triage (2aiii)
  - Maternal and Child Health (3fi)
- Additional solutions may include utilizing current resources that need capacity like the 211 system
- Voice of the Consumer subcommittee established as part of Governance process (21 members representing all regions of WNY)
- Partnering with Community Health Worker Network of Buffalo to provide CHW training to CBO's and Millennium Project Managers

# FUNDS FLOW



## FUNDS FLOW

Community Action Organization	P2 Collaborative of WNY	NAACP Buffalo Branch
Community Health Care	Rural AHEC	Neighbor to Neighbor News, Inc.
Community Health Center of Buffalo	The National Witness Project, Inc.	Pathway Health
Community Health Workers Network of Buffalo, Inc.	Niagara Falls Memorial Medical Center	VOICE Buffalo
Crisis Services, Inc.	Niagara Health Home	Warsaw Country Courier
Healthy Community Alliance	Hispanic Heritage Council of WNY	WNY Chemical Dependency Consortium
Lake Plains Community Care Network, Inc.	La Ultima Hora	WUFO 1080AM

## MOVING FORWARD

### Medical Partners:

#### Master Participation Agreement (MPA)

- Contractual engagement terms and conditions
- Vehicle for flowing funds
- Millennium commitments
- Partner responsibilities
- Reporting requirements

### Social Partners:

#### Request for Proposals & Contracts

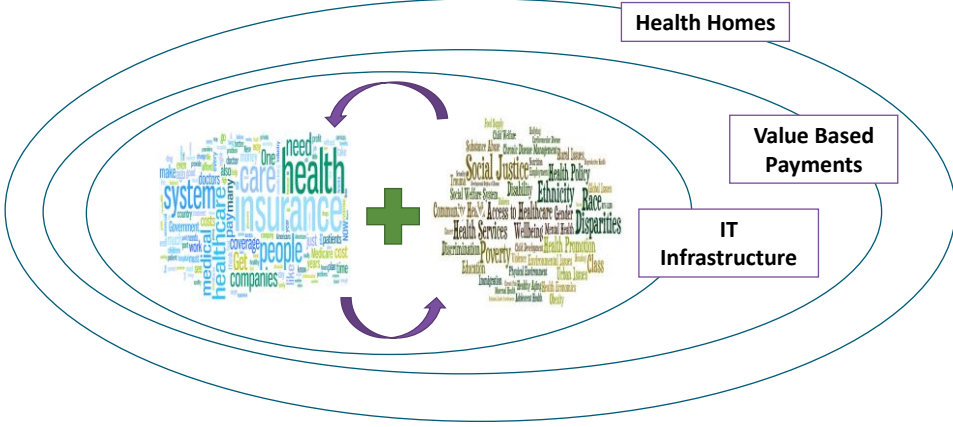
- Competitive bidding
- NYS mandated process
- Specific project scope of work



# HEALTHCARE VS. SOCIAL DETERMINANTS

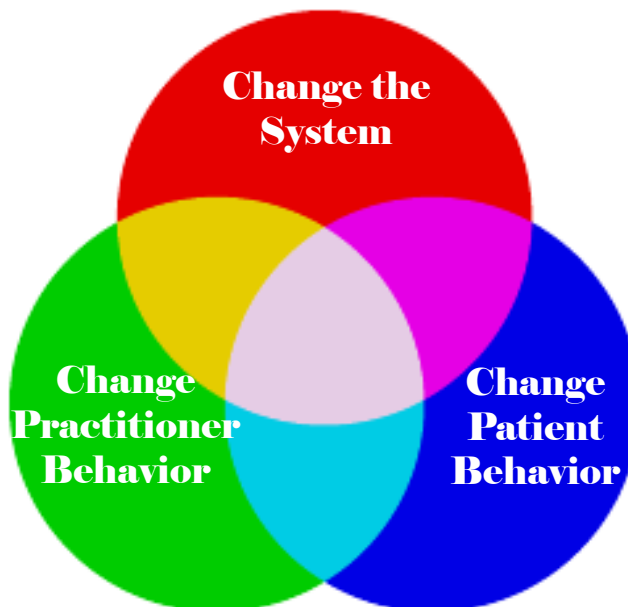


# MOVING FORWARD



## CHALLENGES

- Overall funding award was insufficient
- Government rules and regulations including procurement process
  - Millennium is a public
  - State mandates
  - CMS rules
- Legal and IT limitations to sharing PHI among partners
- The clock is ticking:
  - Less than 4 ½ years to finish building Millennium and complete all projects
  - Overwhelming partners with the implementation of the 11 projects
- Connecting the dots



## BEST PRACTICES

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- Pilot projects targeted at hot spots for each of the 11 projects
- Increasing engagement with CBO, academia, government and other partners
  - UB School of Medicine
  - UB School of Public Health and Health Professions
- Significant consumer engagement and education in collaboration with our medical partners:
  - Biweekly newsletter and website resources
  - Collaborative health and wellness promotional events
  - Multimedia engagement

## BEST PRACTICES

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- Collaboration with other PPS's
  - CPWNY PPS
  - Finger Lakes PPS
- Increased focus on clinical integration and infrastructure building
- Leveraging other programs that service the consumer
  - Health Homes
  - Managed Long Term Care Programs (MLTCP)
  - Transportation
  - Housing



## CONTACT INFORMATION

AL HAMMONDS, EXECUTIVE DIRECTOR [AHAMMONDS@MILLENNIUMCC.ORG](mailto:AHAMMONDS@MILLENNIUMCC.ORG)  
ANTHONY BILLITTIER, CHIEF MEDICAL OFFICER [ABILLITTIER@MILLENNIUMCC.ORG](mailto:ABILLITTIER@MILLENNIUMCC.ORG)

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